

Meeting: Joint Commissioning Team Development and Decision Group

Date: 23 January 2017

Wards Affected: All wards

Report Title: Supported Living Briefing

Is the decision a key decision? No

When does the decision need to be implemented? N/A

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1. Proposal and Introduction

1.1 Within Torbay, Supported Living is defined as:

The delivery of shared care and support to people within shared accommodation, a single building or buildings within close proximity. The shared staffing within their own accommodation enable people to live with a level of independence and autonomy in the community which may be difficult to achieve within more traditional residential care. Additional care and support can be accessed for more individualised activities. The individual has the right to choose their preferred provider of 1:1 care and support which may be different from the provider of the shared accommodation based support and care.”

1.2 Torbay Council, Torbay and South Devon NHS Foundation Trust and South Devon and Torbay CCG are working in partnership on:

- Accommodation with Care and Support Strategy
- Supported Living Service Specification and Framework
- Torbay Extra Care Housing
- A market position statement and market strategy for adult social care including, nursing and residential care homes

2. Reason for Proposal

2.1 Accommodation with Care and Support Strategy

The strategy will cover:

- Supported living
- Extra care housing
- Residential and nursing care homes
- Other accommodation based support including, Homeless hostel, Foyer, Domestic abuse refuge

2.2 A Specialist Housing and Care Homes Needs Assessment was completed in September 2016. The first draft of the Accommodation with Care and Support Strategy will be presented to the Housing Group early February 2017 with a final version agreed by the end of March 2017. The strategy will identify need, demand and resources alongside analysis of current supply. This will draw upon information in the Specialist Housing and Care Homes Needs Assessment, Joint Strategic Needs Assessment (JSNA) and Market Position Statement. The strategy will identify commissioning priorities to inform engagement with service providers and partners to shape future services, alongside other community support. The aim will be to reduce reliance on more acute services, support care and treatment in community settings and form part of a new model of community health and wellbeing for Torbay and South Devon.

2.3 Supported Living Service Specification and Framework

The Supported Living market is fragmented and provides a challenge to ascertain which providers are operating within Torbay. This is partly due to the “care” element of Supported Living being required to register with Care Quality Commission (CQC). There are no requirements for “accommodation” or support to be registered with CQC. Some providers based in Torbay house clients from out of area ie not funded by Torbay. Finally some residents within Supported Living pay for services via Direct Payment. It is not possible, at this time, to understand what services Direct Payments are being used for.

2.4 Torbay Council & TSDFT are working with Devon County Council to develop a Supported Living Service Specification, framework and process for reviewing current and future providers. This will provide parity in terms of quality and cost across Torbay and Devon and resolve issues discussed in section 2.3.

2.5 Provider and stakeholder engagement will be undertaken between January and March 2017 to co-produce outcomes and agree quality measures. The Service Specification and framework will be finalised by March 2017. A rolling programme of review will be undertaken with TSDFT Reassessment Team and desktop review. Following sign off of the service specification each provider will be reviewed and moved onto the new framework.

2.6 Torbay Extra Care Housing

The housing strategy states the intention to increase the number of Extra Care units within the Torbay. An options appraisal for a proposed new build has been written and shared with key members of the Council, TSDFT and CCG for discussion and direction. Following a competitive tender a new Provider was awarded the care and support contract with effect from 1st July, 2016. The new Provider is working

collaboratively with the Council and TSDFT to deliver more outcomes based service with a focus to support increasingly complex clients.

2.7 Residential and Nursing Care

As part of a wider strategy for accommodation based care and support a draft market strategy for Torbay is in development with an analysis of current care home market and future commissioning intentions. A framework for residential and nursing care homes for people over 65 is in development with Devon County Council and the two Devon CCGs with the intention is to complete a tender exercise by October 2017.

3. Recommendation(s) / Proposed Decision

3.1 That the report be noted; and

3.2 That the development of an Accommodation with Care and Support Strategy be supported and that the Strategy be endorsed at a future Joint Commissioning Policy Development and Decision Group.